



New Client Intake Process

Step 1

Initial Contact:

This is where the client briefs us of what supports are needed and explains their situation around support requirements. We then arrange a suitable time and place for a meet & greet.

Step 2

Meet & Greet:

This is when our management team meets with the client, client's family and or support coordinator to discuss support & care requirements & possible risk factors.

Step 3

Meet & Greet with Support Workers:

This is where we arrange with the client and one of our support team to meet and discuss support requirements. We hope it's a great match

Step 4

Support Delivery:

Your support worker will work with you towards achieving your goals, communication is frequent in case any adjustments to support requirements need to be made.